

Locality Working

Design Principles

1. Strong and effective **governance** arrangements that are responsive to the needs and aspirations of local communities.
 2. Strong **local leadership** (political, council officers and partners) that champions the needs of residents, leads across service boundaries and can be held accountable for the delivery of improved outcomes for local people.
 3. **Engage communities** in a way that supports residents in developing local priorities, holding services to account, enabling them to do more for themselves and developing a sense of pride and belonging in their local neighbourhood.
 4. Maximise the **use of local intelligence** to prioritise and shape services to local people.
 5. Integrate and organise **front line service delivery** to deliver responsive services and support at the right time and in the right place.
 6. Maximise the use of **public sector assets** in local communities delivering more integrated and effective services and realising efficiencies wherever possible.
 7. Provide a skilled, committed and effective **local workforce** that puts the needs of residents at the centre of service provision.
 8. Clearly define the geography and typology of a **neighbourhood** to understand its characteristics so that services are tailored and targeted to meet need effectively and efficiently.
 9. **Share good practice** to help improve outcomes for residents across the city.
 10. The delivery of positive results for local residents, improving the resilience and **sustainability** of neighbourhoods and reducing the dependency on public services.
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